Blue's
Enterprise4

The most advanced web based call management solution for medium and large enterprises.

The most suitable solution for medium and large enterprises

Blue's Enterprise 4 is the most advanced solution for monitoring and analysing the telephone traffic of medium and large enterprises.

Thanks to an easy and ready to use web interface and unique tools for the integration with company applications and databases, Blue's Enterprise 4 improves your savings and your efficiency in a brand new way.

Blue's
Enterprise4

The ultimate solution to control, analyse and share information about your company telephone traffic

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Powerful and flexible

Multi-carrier, multi-site, multi-PBX vendor, multi-Country, multi-currency and multi-time zone, Blue's Enterprise 4 can cope with any need and also supports a network of different telephone systems, offering a centralised monitoring.

Blue's Enterprise 4 is the best solution for single office and for enterprises from just a few extensions to an unlimited number of extensions and offices.

Total control via web and e-mail

Blue's Enterprise 4 analyses outgoing, incoming and internal calls (if provided by your telephone system), thanks to preconfigured and ready to use reports and monitors that can be further customised using filters and groupings.

Blue's Enterprise 4 does not require any software to be installed on your PC. You can simply use your browser and you will be able to easily access your company calls, according to your role, through the Blue's Enterprise 4 brand new web interface.

Furthermore, Blue's Enterprise 4 makes your life easier. You can receive statistics via E-mail in PDF or MS-Excel format with the desired recurrence with no effort at all.

Integrates with your applications

Blue's Enterprise 4 integrates with any application you run in your company. Thanks to web services allowing you to consult data in XML format, you can access monitors and statistics of your telephone traffic directly via the Web, Intranet, your CRM or any other familiar application.

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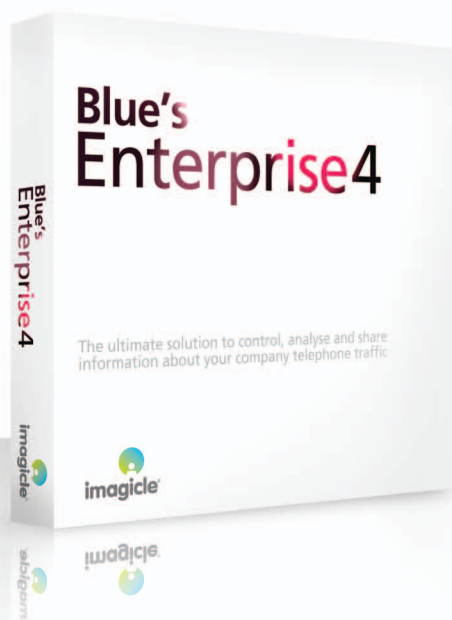
Blue's
Enterprise4

Control, integrate, share.
Find out how you can improves your savings and efficiency with Blue's Enterprise 4.

- Web based real-time statistics and dashboards
- Outgoing, incoming and internal call analysis
- Integrates with any business application
- Multi-Carrier, multi-site, multi-PBX vendor
- Multi-Country, multi-time zone, multi-currency
- Connects to any PBX or IP PBX
- Microsoft SQL Server database supported
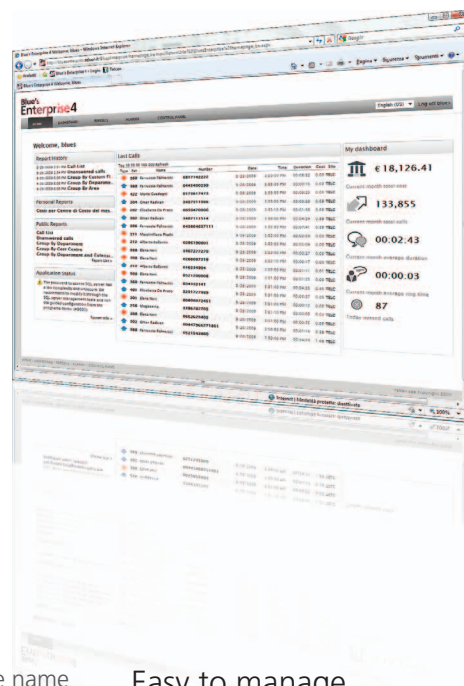
Stop frauds and save with real time alarms

Blue's Enterprise 4 monitors the situation while you can concentrate on your work. Thanks to scheduled alarms, should an undesired event occur you are immediately notified with an e-mail message.

For example, an email can be immediately generated to alert you regarding calls outside working hours, if the expense budget is exceeded, if you missed calls or in case of calls to premium numbers are made.

Integrates with phonebooks and databases

Blue's Enterprise 4 enhances your call accounting documentation with the name of your contact party details you stored in your company phonebook or database. You reports will be even easier to consult and also your call details will be extremely useful.

Calculate call costs with any telco operator

Blue's Enterprise 4 calculates the cost of your telephone calls even if you use different operators at the same time. You can easily manage and customise any tariff rate, both time or pulse based, and calculate the costs of your LCR system according to complex routing based on duration/line/number/access code.

Fast and reliable

Blue's Enterprise 4 uses MS-SQL Server database to store your telephone traffic data, thus offering top security and performance even if you store millions of calls. Supports any MS-SQL Server 2005-2008 version. In case you do not own a commercial licence, Blue's Enterprise 4 can install and automatically configure MS-SQL Server 2005 Express free version.

Easy to manage

Thanks to the new web interface, Blue's Enterprise 4 offers the main application administration tools for your frequent operations such as report, user profile and extension management, as well as windows services and application status monitor.

Furthermore, thanks to a dedicated application on your server, you will be able to use advanced tools for the configuration of your network, tariffs, company database connections, extension synchronisation, user importation, etc.

Requirements and compatibility for Blue's Enterprise 4

Imagicle software solutions are run with a deep integration to the telephone and network infrastructure of your Company. For this reason, before installing these solutions, please verify the requirements and compatibility with the telephone systems.

Interoperability with platforms and system requirements are continuously updated; you can verify them on our website in the sections dedicated to the product specification pages.

Blue's Enterprise 4 is available in 5 languages ITA, ENG, FRA, DEU, ESP.

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